



## Notice of Potential Medically Dependent Customer Form

This form is to be completed by the **account holder, patient** and a **medical practitioner** to confirm that the patient is:

- a using mains electricity dependent critical electrical medical equipment (CEME); and
- b at some point in the future may be dependent on the CEME to the extent that disconnection may result in loss of life or serious harm.

Upon confirmation that the CEME is supplied or prescribed by the DHB, Private Hospital or a General Practitioner, the patient will be placed on Electra Energy's Medical Dependency Register.

ACCOUNT HOLDER DETAILS			
Electra Energy Account Holder Details	Full Name:		Date of Birth:
	Account Number:		
Patient Name			
Patients Permanent Residence Address			
Patient Contact Details	Home Ph:	Work Ph:	Mobile Ph:
	E-mail:		

In the event that Electra Energy is unable to contact the account holder and/or patient (if different) to discuss this medical dependency, please provide an alternative emergency contact.

EMERGENCY CONTACT DETAILS		
Emergency Contact Name		
Emergency Contact Address		
Emergency Contact Details	Home Ph:	Mobile Ph:
	Work Ph:	Other Ph:

Consent: As the recipient of this medical equipment and a potentially medically dependent consumer, I consent to Electra Energy using my account details, the information on this form and information on the future status of my dependence on the medical equipment to be shared between:

- a. Health Practitioner(s) and with DHB
- b. Electricity Retailers
- c. Electricity Network Companies
- d. Electricity Account Holder
- e. The Authorised Contact
- f. The Ministry of Social Development if the account is in arrears and payment arrangements have failed to be made or kept

Signed (Patient) \_\_\_\_\_

Date: \_\_\_\_\_

Signed (AccountHolder)<sup>1</sup> \_\_\_\_\_

Date: \_\_\_\_\_

<sup>1</sup> Only required where the patient is not the Account Holder. This must be the person named as "Account Holder" in Account Holder Details above.

**REGISTERED MEDICAL PRACTITIONER TO COMPLETE**

Medical Practitioner		Registration No.
Designation (General Practitioner, Specialist)		
Contact Details	Work Ph:	Mobile Ph:
	E-mail:	
	Postal Address:	

**MEDICAL CONDITION DETAILS**

Medical Condition(s) <sup>2</sup> :	
Type of critical medical equipment <sup>3</sup> requiring a continuous supply of electricity	
<p><sup>2</sup> The medical condition(s) must require critical medical support. Critical medical support is defined as support which, in the opinion of a DHB, private hospital or GP, is required to prevent loss of life or serious harm.</p> <p><sup>3</sup> Critical electrical medical equipment is defined as any equipment supplied or prescribed by a DHB, private hospital or GP, which requires mains electricity to provide critical medical support to a person, and includes other electrical equipment needed to support either the critical medical equipment or the treatment regime.</p>	
Duration for which equipment will be required:	<input type="checkbox"/> Permanently require equipment <input type="checkbox"/> Temporarily require equipment  Reference Number: _____ Expiry date: _____

**CONFIRMATION ELECTRICITY IS REQUIRED**

I \_\_\_\_\_ (Medical Practitioner) certify that \_\_\_\_\_ (patient's name) with NHI number \_\_\_\_\_ is:

- using mains electricity dependent critical electrical medical equipment (CEME); and
- at some point in the future may be dependent on the CEME to the extent that disconnection may result in loss of life or serious harm.

I also certify that the patient listed above has been provided knowledge, training and support in accordance with appropriate clinical practice:

- for the use of CEME; and
- what to do in an emergency, including when the supply of electricity may be interrupted for any reason.

Signed: \_\_\_\_\_  
Medical Practitioner's Stamp/Seal

Date: \_\_\_\_\_

If you wish to add additional notes or information, please attach to this form or write details below. *(optional)*

Please post a copy of this completed form to Electra Energy, PO Box 10044, Dominion Road, Auckland 1446

If you have any questions in regards to this Medical Dependency Form please contact us on 0800 968 736 or email: [customer.care@electraenergy.co.nz](mailto:customer.care@electraenergy.co.nz).